

NetOnNet handles hundreds of thousands of orders with LaserNet

"Besides the time that we are saving, LaserNet provides us with a uniform layout in our communication"

Björn Larsson, Business System Administrator, NetonNet



LaserNet offers:

- » Quick and simple implementation.
- » No internal handling of print output is needed.
- » Works with all ERP and IT systems on the market.
- » Lowers the costs for invoicing and handling of business documents in general.
- » Improves the cash flow as a direct result of the time savings in the invoicing process.
- » Future-proof invoice handling by meeting all demands and wishes for invoicing, no matter the format.

Demands that are met with FormPipe LaserNet are amongst others:

- » To be able to send electronic business documents and thereby save money on postage, print, paper and employee time.
- » Living up to future demands for document handling. Developed to handle laws and regulatives like SOX, EuroSox and Basel II.
- » Lets the customer's demands be in focus. FormPipe LaserNet delivers business documents in the format and layout that the customers ask for.
- » To save on the costs for consultants that develop and capture reports from IT and ERP systems.
- » To do simple layout handling. To make design changes and create new reports are very simple and easy.
- » Great functionality for archiving. With FormPipe LaserNet it is simple to archive all business documents in a stringent and orderly way.



Problem

For the management of the logistics of incoming orders from the Internet, NetOnNet earlier had a less efficient system in which cargo manifests and packing slips was printed at different times. Then you manually had to pair these documents which were not always printed in the same order, in order to be able to send the package with the ordered goods. There was also a limited opportunity to have a say about the graphical layout of the information on the order which was printed on postage and delivery notes. The same applied to the order information sent to the customer via e-mail. Sometimes, it was necessary to do adjustments in the information sent out and then the process of updating the templates was both time consuming and difficult.

Solution

When NetOnNet made a change of business systems to Jeeves, they simultaneously looked for an opportunity to streamline the administration around the internet orders.

- The supplier delivering the business system tipped us off about LaserNet because the functions that were in Jeeves for printing was not satisfactory for NetOnNet's needs, "said Björn Larsson.



Result

Today, when a web order is registered this information is sent from the business system Jeeves to FormPipe LaserNet. Along with this order follows necessary product information regarding product and delivery that the customer has chosen to



include. The customer will receive an e-mail with order number, selected products, delivery methods and return policy conditions etc. The logistics personnel receive one single delivery and supply note in order to be able to quickly deliver the product

About NetOnNet

NetOnNet is an internet-based brand that sells products for entertainment, communication, home and leisure.

Sales and distribution happens both on the internet for direct delivery to the address or via the Stock clusters that are currently established at ten locations in Sweden. NetOnNet also has an online shop in Norway.

to the customer.

- With hundreds of thousands of orders per year, this type of efficiency enhancement means a whole lot, Bjorn continues.

As there are some differences in what kind of information that should be distributed, the simple handling of the templates makes the work behind this more effective.

- Different texts are printed, in some cases depending on the products ordered. We also have different templates for different carriers, due to differences in the labels. Apart from the time we save, LaserNet gives us a single layout in our communication, both on the package that reaches the customer and the order confirmation via e-mail, - it's professional," said Bjorn Larsson.



About FormPipe Software

FormPipe Software's programs help organizations to gather, manage and distribute information and to place it in the correct context.

Reduced costs, minimised risk exposure and structured information are all benefits that stem from using FormPipe Software's products.

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